

## **QUALITY POLICY**

Material Sampling Technologies has established, implemented and will maintain this policy to enable us to continually improve our processes, services, procedures and our organization as a whole.

- Our goal is to satisfy our customers, and other interested parties, with consistently reliable services by minimizing variation in our processes and procedures
- We will ensure that our team is properly trained so that they may provide services which meets or exceeds the expectations of our customers and all interested parties
- We will communicate this policy within our organization, and ensure that it is understood and applied appropriately
- We will share this policy with our customers and all interested parties
- We will refer to this policy when establishing and reviewing quality objectives to ensure consistency
- The success of our business is based on partnerships with our customers, our suppliers and our employees

MST's commitment to continual improvement of our integrated management system, operational excellence, commitment to ISO 9001, and its commitment to all applicable requirements facilitates innovative and reliable services, as well as quality solutions

OEH&S Manager

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